

NCON Professional Development Conference September 2010

The second annual NCON Professional Development Conference was held on September 29, 2010 at the Stage West All Suite Hotel in Mississauga. Ninety attendees, all front line workers from immigrant serving agencies, heard five presenters.

Rosita Hall, of Motivated Minds, delivered an uplifting keynote titled You've Got the Power! She was followed by simultaneous presentation of the two featured workshops. Each was delivered to half the audience in the morning, half in the afternoon.

Melissa Magder, of Cultures in Motion, instructed her audience how to work with clients of many cultural origins.

Roslynne Mains, of Roslynne Mains & Associates, taught her audience how to deal with conflict in the workplace.

The workshops were followed by two additional keynotes. Teresa Ierullo, of Just the Facts!, explained the top five reasons why employment programs fail to engage employers.

Laura Simpson, Recruitment Manager with Ingram Micro, then presented her perspective as an employer on the same subject. Hot breakfast, hot lunch and coffee breaks completed the day.

QUOTES TAKEN FROM ATTENDEES AT THE 2010 PD CONFERENCE

"Your Professional Development Conferences are highly organized and developed/conducted in a very professional manner. Thank You!!!"

"Being new in this field I have learned a lot today, and I will be more appreciated to attend more workshops. Thank you very much."

"All this PD days are very helpful and if we can have more it will be great. You really are learning a lot of information from this which are used in our day to day work time."

"Excellent array of speakers and content of workshops. Really excellent job organizing. Thank you."

"All topics were very excellent and information provided applies to everyday experiences. Excellent!"

"Funders - please continue to fund them."

For more information please refer to the [NCON Professional Development 2010 Flyer](#).